

Taipei YWCA Annual Report 2015

2015 Highlights

Establishment of a 3rd Floor Member Center

In addition to the large 301 classroom and the children's dance classroom on the third floor of Taipei YWCA, in March of 2015 the left side space was specially refurbished for use as a member center to provide a warm and friendly area for members, volunteers, and students to interact, as well as to enhance effective use of the space.

The member center has an all over bright design, with the corridor walls decorated with display boards covering YWCA program activities. The center also includes a TV screen showing information on daily activities and various activity videos to enrich members' understanding of the YWCA.



3rd Floor Member Center

Linking Love - Diverse Learning Experience Camp for Children in Remote Areas

This year's Easter activity differed from previous years, and the custom of distributing colored eggs was changed to organizing "Linking Love" camp activities for children in remote areas at the Tingtao Camp. The activities were arranged to spread the love of Christ and increase self-confidence and the capacity to act in disadvantaged children in remote areas through exploratory experience.

The first tier was held on April 25 with 28 volunteers and 125 disadvantaged children from remote areas in the Lanyang district participated. The second tier was held on December 12-13, and included a series of various character education activities covering the nine fruits of the spirit, together with tree planting and beach cleaning activities to strengthen the environmental education of children. 18 volunteers and 72 elementary, middle, and high school children participated.

Members and Volunteers Joyfully Return "Home"

As Taipei YWCA entered its 67th year, grateful thanks were given to our members and volunteers for their selfless



Members and Volunteers Return "Home"

dedication and active participation in YWCA's activities. among which the long-term contribution to fostering the development of communities by volunteers from the Loving Care Service Team fueled the growth of women. In order to coalesce this emotional affection and celebrate the 40th anniversary of the Loving Care Service Team, on Sunday afternoon, November 1, a "We all belong to the "Y"- permanent members and the Loving Care Service Team Return Home" activity was organized, with nearly 120 members and volunteers joyfully returning home to Taipei YWCA!

During the activities, volunteers of each generation shared their true feelings, recalling the times of hard work at the YWCA, which was truly a period of fulfillment and enrichment. With the foundation laid down by our seniors, we confidently look forward to Taipei YWCA's co-workers inheriting their spirit and affection, and firmly stand by the faith and values of the YWCA.

Intergenerational GO GO GO Blessedness

Taipei YWCA promotes intergenerational interaction in order to encourage the whole family to participate together in outdoor leisure activities, and on Saturday morning, November 21 a "Grandparents and Grandchildren Fitness Walk" activity was organized. The activity gathered together 82 families, with more than 400 YWCA members, friends, and relatives enthusiastically participating.

The event gathered together in a public square, with numerous social education stands being arranged, including advocating for gender equality and health advice, among others. Edutainment was achieved through activities involving participatory experience and interaction. The fitness walk activity consisted of walking a return distance of five kilometers. The walk followed alongside the Guting Riverside Park, and a lottery was held after arriving at Machangding Memorial Park, after which the participants returned to the starting point of the walk to receive a lunch box and collect lottery prizes.

With grandparents and grandchildren hand in hand, whole families were moved into action, and Intergenerational GO GO GO succeeded in helping families stride towards a healthy and blessed thoroughfare of life!



Intergenerational Fitness Walk



Opening Dance by children

Participation in the 28th World YWCA Council

Twenty delegates from Taiwan attended the 28th World YWCA Council held in Bangkok, Thailand between October 11 to 16, 2015. Lingda Zhang, Vice President of Taipei YWCA, six board members, and Amy Ko, Deputy Executive Director, and Susan Zhang, Program Director, were among the Taiwan delegation.

During the council meeting, Cecilia Y. Koo, Honorary President of the YWCA of Taiwan, in her capacity as Chairwoman of the World YWCA Council's "Young Women's International Leadership Institute", prepared an announcement for the Council. Of note is that the YWCA of Taiwan became the focus of interest and drew the attention of global YWCA leaders when the former President of YWCA of Taiwan Sylvia Ting took to the stage to read out the announcement.



28th World YWCA Council

Gender Equality Advocacy and Seed Teacher Training

The Department of Social Welfare of Taipei City Government commissioned Taipei YWCA to undertake the "Gender Equality & Seed Teacher Training Program" to develop a program covering a period of two and a half years from July 2013 to December 2016. The program uses community advocacy, seed teacher training, and special activities to promote public awareness and implementation of gender equality.

Accomplishments in 2015:

1. Community Advocacy

This year, apart from informal discussions after the screening of films, two new formats were also tried out. One involved combining local experience, architecture, and history to organize a "Women On-the-spot Investigating Culture & History" activity to bring out women's role and development in the thread of historical circumstances, and to recognize the social role of women. The second format involved getting women involved in the setting out and display of stands in various activities, and designing amusing and interesting games to acquaint the general public with the implications of gender equality.



Gender Equality Community Advocacy

This year, a total of 39 activities were organized for community advocacy, with a total of 1,259 visitors, including 169 male and 1,090 female visitors. Advocacy targets were spread over all libraries, community colleges, life colleges, and various government agencies and organizations,

2. Seed Teacher Training Program

The seed teacher training program is based on a series of lectures on gender. The students attending include community residents women's groups, and non-governmental organization (NGO) members.

The subjects discussed in the seed program involve relatively in-depth study compared to the community advocacy activities. The instructors combine current affairs and life oriented issues to guide students to be aware of their own experience, and to reflect and contemplate on social norms and influences. This year, 16 sessions were organized throughout the year, and a total of 571 people participated.

3. Annual Event - "Invitation to see a movie, and together discuss gender equality" Film Symposium

Two major film symposium events were organized in cooperation with Taiwan Women's Film Association, with a total of 214 participating.

Religious Ministry

With the Spirit of Christ and in Christ's love, Taipei YWCA continued to promote various religious ministries through spreading and sharing love, enabling even more members to come into contact with the Christian faith to motivate and inspire life!

2015 Ministry Services Activities:

(1) Routine Activities: Included the women's religious choir, staff members Bible Study class, co-workers group fellowships, and morning prayer meetings.

(2) Public Prayer Ministry: On March 6, the World Day of Prayer was held in the 7th floor auditorium, with representatives from various Christian denominations attending. A total of 105 persons participated.

The World Christian YMCA-YWCA Joint Prayer was held on November 7 and between November 9-11 with the theme: "Filled with Hope." A total of 429 people participated in the four prayer services.



Women's Religious Choir

(3) Festival Activities

1. Easter:

Linking Love - diverse learning experiences for children in remote areas.

Two tiers of activities were organized on April 25 and between December 12-13

respectively. A total of 197 disadvantaged children from remote areas participated. An Easter gospel-sharing activity was organized on April 2 for elderly students, with a total of 60 persons participating.

2. Christmas: With "Christmas at My Home" as the theme, YWCA's home away from home spirit was kept alive to allow fellow members to enjoy the warmth and blessing of home.

(1) Poster Theme Exhibition: Members were asked to design a poster using the four themes of Christ's love, turn over a new leaf in life, the grace of redemption, and the hope of eternal life, to replace the posters on the large outside wall on the first floor of Taipei YWCA and convey the warmth and blessing of Christmas.

(2) Caroling: On December 24, children from Taipei YWCA Kindergarten performed a caroling, sang hymns, and distributed small gospel cards on each floor of the YWCA building to convey the true meaning of Christmas.

Member Activities

At the beginning of 2015 YWCA members were divided into permanent members (membership fee: NT\$ 10,000) and general members (annual membership fee: NT\$ 200). There was a total membership of 4,843 members for the year 2015, among which there were 1,079 male members and 3,764 female members. The total membership included 342 permanent members.

In March, Taipei YWCA established a member center on the 3rd floor to provide members with an ideal space for friendship. In addition, Taipei YWCA linked up with 25 appointed stores to provide members with consumer benefits. See Taipei YWCA's official website for detailed information on the appointed stores.

On April 24, the "Longest Breakfast" was held in the 7th floor auditorium as an activity celebrating World YWCA Day. Nearly 80 persons participated, including board members, staff members, volunteers, and YWCA members.

On November 1, a return "home" event was organized for permanent members and the Loving Care Service Team. Activities included intergenerational interaction games,



Taipei YWCA Permanent Members

interviews with personages, a YWCA vitality show, and a tea-time talk. Nearly 120 cross-generational distinguished guests assembled together and touched YWCA to stride towards a vitalized new generation.

Volunteer Activities

Taipei YWCA strongly relies on volunteers and staff members working together with one heart to promote its affairs and activities. Volunteers are the most important and indispensable human resources driving the Taipei YWCA movement.

On January 17, a "Volunteer Flag Presentation Commendation Tea Party" was organized to confer and commend senior volunteers. A total of 81 persons participated, including board members, volunteers, and staff members. This year, 202 volunteer fellow workers of Taipei YWCA participated in the board of directors and the committee, as well as the affairs, services, and activities of various departments. Total hours of service amounted to 31,120 hours.

Environmental Education and Tingtao Camp Operations Management

Tingtao Camp is Taipei YWCA's base of operations for the active promotion of environmental conservation and outdoor recreation education ministries. In order to heighten environmental awareness and enhance the capacity to take action, activities were organized to strengthen the relationship between the environment and people, guide the general public through nature experience, and foster participation in a diverse range of activities.



Youth Activity at Tingtao Camp

2015 Major Tasks:

1. Camps and environmental education promotion:

Through the assistance of camp volunteers, camps to promote environmental education were organized, including investigative tours of coastal ecology, participation in "Leave No Trace" movements, and advocacy for the classification and reduction of garbage. The camps succeeded in forming a close-knit connection between viewpoint, attitude towards life, and environmental conservation in campers.

Taipei YWCA organized 41 children and parent-child camps throughout the year, with more than two thousand students and volunteers participating. Tingtao Camp was also rented out to a total of 57 outside groups, including schools, churches, non-profit social welfare organizations, private sector groups, and parent-child families. More than three thousand people made use of Tingtao Camp and participated in Taipei YWCA's environmental advocacy campaign.

2. Friendship Community Activities:

1. On April 22, Taipei YWCA cooperated with Luodong Forest District Office and Toucheng Town Hall to co-organize "World Earth Day Protect Forests Love Earth" beach cleaning activities at Tingtao Camp. The activities received an enthusiastic response from YWCA members and community residents. In all, nearly 600 persons participated.

2. Launching of local community early childhood environmental education activities, which included the promotion of locally-rooted environmental education through straightforward nature exploration, merging activities with firsthand experience, and guiding parents and young children to understand the natural ecosystem. Seven activities were organized throughout the year, with a total of 105 persons participating.

3. Rental to outside groups to promote the exploratory education experience:

Starting in February 2015, Taipei Fuhsing Private School made use of Taipei YWCA's Tingtao Camp to promote its Adventure Education through experiential learning for their elementary school, junior high school, and senior high school students. The students also participated in Tingtao Camp's environmental education promotion.



Adventure Education

Empowerment Programs

Kindergarten Daycare Services

Quality child care is a much-needed service for parents busy in their workplaces. Each of the three kindergartens run by Taipei YWCA has their own special characteristics, with gender education and character cultivation incorporated into course activities. The children are nurtured to have a respectful and forgiving heart, and become first-class junior citizens of the global village.

YWCA Kindergarten is Taipei YWCA's self-managed kindergarten that has 101 children in its care. The majority of the children's parents have received secondary or tertiary education and are double-income families. The kindergarten provides after-school art classes and after-hours childcare services. And because the kindergarten is located on the second floor of Taipei YWCA, the children often have the opportunity to participate in Taipei YWCA's indoor activities and interact with YWCA members of different ages.

The Taipei City government commissioned Ching-Mei Non-profit Kindergarten has a total of 212 children in its care, among which are 33 disadvantaged children. In addition to providing childcare services, a "Parenting Friendly Park" is organized every Saturday for parent-child activities. And every Monday, the kindergarten opens its outdoor play facilities for the benefit of community residents. The New Taipei City Experimental Private



Outdoor Education



Intergenerational Activity

Kindergarten for New Taipei City government employees is commissioned by the New Taipei City Government, and is entrusted with 167 sons and daughters of New Taipei City Government employees.

The three kindergartens regularly schedule dental fluoride care, health screening, fire drill practice, festival activities, and outdoor education for the children as well as family activities. In addition, parenting lectures and parent-teacher seminars are organized on a regular basis.

Children' Program and Youth Volunteer Training

Taipei YWCA continued to promote children and adolescents camp activities throughout the year. Furthermore, junior college youth volunteers continue to be selected and trained each year to serve as activity counselors. A variety of edutainment activities are designed and implemented to lead the children to learn and grow together, with the objective of shaping children's good character, team spirit, and physical fitness.

2015 Activities:

1. Promotion of Children, Adolescents and Parent-Child Activities

(1) Winter and Summer Vacation Indoor Courses

The camps were separated into full-day integrated camps and a variety of theme courses. The courses included natural science, arts and humanities, healthy cooking, and potentiality development. A total of 16 classes were held during the winter vacation, with 320 persons attending. And a total of 31 classes were organized during the summer vacation, with 964 people attending.

(2) Winter And Summer Vacation Outdoor Activities

This year's innovation camps gave children the opportunity to participate in planning the camp itinerary to challenge their self-limitations, strengthen their problem-solving skills, and provide the children with training in communication and interpersonal skills. Nine camps were held during the winter vacation, with 372 persons attending. And 32 camps were held during the summer vacation, with 1,355 persons attending.



Bike Challenge Camp



Farming Experience Camp

(3) Family Holiday Activities

Parent-child farming experience holiday camps, children's story house, and magic classes were organized during the months from March to November. In addition, Taipei and New Taipei Kindergarten graduation camping activities were organized. A total of 6 camps were organized throughout the year, with 424 persons attending.

2. Selection, Training and Empowerment of Junior College Volunteers

The recruiting of junior college young volunteers continues to be carried out in the spring of each year. The volunteers undergo training in professional knowledge and skills to serve as counselors for children's camps. A total of 12 training sessions were arranged throughout the year, with 129 volunteers participating in the training for a total of 578 participatory times.

3. Children's Semester Classes

Semester classes included after-school tutoring children in schoolwork and learning performance. 4 classes were started in the first semester, with 76 school children attending. And 5 classes were started in the second semester, with 90 school children attending.

Three hours of English lessons were arranged each week to improve the students' English ability. And multi-talent classes were also arranged to give a richer meaning to learning.



Volunteers Training



Yoga Class

Continuing Studies Courses

Taipei YWCA continues to uphold the concept of lifelong education and provide a safe, clean, and convenient learning environment. To accomplish this objective, a variety of continuing studies courses are provided that emphasize learning relating to every sphere of life, with the goals to promote student health and enrich life's meaning. These continuing studies courses further aim to construct a learning and communication exchange platform to strengthen interpersonal social networking of students.

Work Accomplishments in 2015

Category	Subject	No. of Classes	No. of People Attended / No. of Attendances		
			male	female	Total
Art and Literature	Art appreciation of Music, Opera, Dancing, Literature, Movies, Foods	44	41/105	358/1,009	399 / 1,114
Music and Singing	English, Japanese, Mandarin and Taiwanese Karaoke classes	53	16/63	204/801	220 / 864
Fitness Dancing	Folk Dancing, Japanese Dancing, Ballroom Dancing, Yoga, Aerobics, Pilates, Tai Chi Health Fitness	95	23/80	289/1,314	312 / 1,394
Life Skills	Cooking classes, Chinese Knots, Zen Painting	30	11/12	250/448	261 / 460
	Total	222	91/260	1101/3,572	1192 / 3,832

Social Services

Community Services for Women

Community services for women is the local work of Taipei YWCA that has been established over a long period of time, starting with the early "Mothers Association" fellowship, and then the "Neighborhood Mothers Association." In 1975 the "Loving Care Service Team" volunteer group was formed to assist in promoting activities for the "Community Mother/Sister Association," which, in 1999 changed its name to "Community Life Academy." This name has been retained to date, continuing to empower women and ensure they keep up with the times.

2015 Services Activities:

1. Community Life Academy:

The Community Life Academy divides its year into two semesters, with 15 classes in each semester. Community resources are combined to provided classes that include promoting life skills and multiplicity of knowledge lectures as well as activities on social issues, empowering and preparing women with the knowledge and ability of a modern citizen.

There are currently 28 "Community Life Academy" locations, which continue to be run with the assistance of volunteers from the Taipei YWCA's "Loving Care Service Team." A total of 840 activities were organized throughout the year, with 980 women from communities participating. Services provided to community residents reached 29,340 times.

The "Loving Care Service Team" is Taipei YWCA's longest established service team, and is the volunteer group with the strongest cohesion. This year marks the 40th anniversary celebration of the "Loving Care Service Team." Currently, the service team consists of 40 volunteers, among which 16 of the volunteers have more than 20 years of service.

2. Community Leadership Training:

1. Community Life Academy Leader Training: In order to establish a communication network between organizations, volunteers, and community administrative staff, a program for "Community Life Academy Leader Training" was organized on April 20. A total of 65 persons participated.

2. Loving Care Service Team Volunteers - Knowledge and Skills Training: Volunteer training was conducted during the winter and summer vacations, and comprised of strengthening multiplicity knowledge and skills in physical and mental health, gender equality education, environmental conservation, and life management. A total of 23 training programs were conducted throughout the year, with 50 volunteers participating in the training for a total of 578 participatory times.

3. Public Affairs Lecture Topics:

1. Women's Competency Lectures: Topics covered related to female issues of personal concern, including discussions on women's physiological and mental health, parent-child communication, family and social roles. A total of 10 lectures were held throughout the year, with 710 people participating.

2. CEDAW Lectures: Co-organized with the National Taiwan Museum of History, videos and stories were presented to promote public perception and implementation of gender equality. A total of 7 lectures were held throughout the year, with 276 people participating.

4. Outreach Services Programs:

Having linked up with four social welfare organizations, volunteers from the Loving Care Service Team wholeheartedly and unconditionally set off to provide health promotion services for the handicapped, senior citizens, and children. A total of 73 sessions were arranged throughout the year, with services provided to 1,155 people.



40th Anniversary Celebration of the "Loving Care Service Team."

Active Aging Services

Taipei YWCA's "Active Aging Service Station" provides the elderly with a setting for dynamic learning and to improve social interaction. It is recognized as an exceptional "Elderly Activity Center" as implemented by the Department of Social Welfare of Taipei City Government.

2015 Ministry Services Activities:

1. Diverse Health Promotion Activities: Themed health promotion activities, including birthday parties, festival activities, and telephone concern greetings services were organized and scheduled every Thursday and Friday morning, from March to June and September to December. A total of 66 activities were held throughout the year, with 209 persons attending, who were serviced 2,811 times.
2. Community Activities: Included Tai Chi Imagery Health Fitness, YOUNG Infinity Choir, and physical fitness groups. A total of 93 activities were organized throughout the year, with 165 persons attending, who were serviced 2,112 times.
3. Meal Services: Meal services were provided to the elderly every Thursday and Friday, with volunteers assisting in planning the menus, purchasing the ingredients, cooking, and dealing with any problems arising. The elderly responding favorably to the nutritious and delicious meals offered. The meal services were provided a total of 66 times throughout the year, with 209 persons attending, who were serviced 2,739 times.
4. Intergenerational Activities: Included a Happy Chinese New Year Friendship in February, grandparents and grandchildren farming experience in August, Double Ninth Festival intergenerational parent-child activity in October, grandparents and grandchildren fitness walking in November, and an achievements presentation funfest in December. A total of 6 activities were organized throughout the year, with 820 persons participating.
5. Delegation Trips: Included visiting a food factory in April, north coast trip in April, Miaoli day trip in May, and a Yangmingshan trip in December. A total of 4 trips were organized throughout the year, with 152 persons attending.
6. Volunteer training: A total of six training sessions were organized during the winter and summer vacations, with 24 volunteers participating in the training for a total of 282 participatory times



YOUNG Infinity Choir



Wanhua Parade

7. Exchange Activities Outside Taipei YWCA: An Active Aging Elderly Delegation participated in the 2015 National Active Seniors Healthy Exercise Contest. The delegation succeeded in winning "second place" in the wheelchair group

Taipei Wanhua Women and Families Service Center

Taipei YWCA took charge of the Taipei City Government Wanhua Women and Families Service Center, and in order to meet the needs to reconstruct a support system and source network for the problems facing women and families in Wanhua District and Zhongzheng District, a single advisory window is provided through the integration of services for individual cases, legal advice, referrals, and counseling. In addition, various program activities are organized with the aim of establishing a family-centered preventive service center.

The service center has also established an integrative activity space by organizing the receiving and exchange of second-hand children's clothing, and through the planning of a parent-child book area and a toy and game area. The service center enhances public resource sharing, and has created a friendly platform for the community to grow and for neighborhood exchange.

2015 Annual Services:

Category	Name of Project	Number of Times	No. of People Attended (Served)
Case Management	Case Work	#	4,417
	Law, Social Welfare Advice, Psychological Counseling	38	656
Program Activities	Outdoor Activities for Single-parent Families	3	66
	Parent-child Board Games Workshop	25	231
	"3C OK" parent-child groups	6	34
	Fountainhead-Story Group	8	49
	Farming Experience	3	31
	Family Life Skills Workshop	5	119
	Community Weekend Cinema	3	27
	Volunteer Training and Application	#	1,099
	Cooperation with Sex Workers Service Agency	#	580
	Parenting Friendly Park Parent-child Dancing	12	192
	"DIY My Love"	1	10
	Exceptional Children Lecture	1	11
	Second-hand Children's Clothes Market	#	2,376
Conference Participation	Professional Group Supervision	36	244
	Connecting Communities Conference	25	39
Training	Family Interaction Workshop	1	27
	Total		10,208



Marital Violence Protection Services

Through its domestic violence prevention services, Taipei YWCA reduced the danger of being a victim of domestic violence and promoted the learning and transformation of quality relationships. This year Taipei YWCA continued with the "Marital Violence Protection Services Program" commissioned by the Taipei City and New Taipei City Domestic Violence Center, and carries on providing the Taipei City Marital Violence Respondents counseling services.

Services provided include case management and counseling, welfare and legal advice, psychological counseling, accompanying women when appearing in court, accompanying women when undergoing examination or questioning, drawing up safety plans, assisting in the petition of protection orders, housekeeping coordination meetings, connecting with resources, and referrals. In addition, group program activities were organized, including facilitating effective communication, functioning of family, and repairing relationships, .

2015 Annual Services Work

Department /No.of Cases	In-house and Co-organized Program Activities	Social Workers' Professional Training and Meetings
Taipei Marital Violence Protection Service /1,042 persons	<ul style="list-style-type: none"> ● Legal Advice ● Housekeeping Coordination Services ● Women's Groups ● Post Marriage Dominant Husband part2.3 ● Supervision of External Groups 	<ul style="list-style-type: none"> ● High Risk Internet Meeting ● Marital Violence Risk Evaluation and Safety Planning ● Basic Law Course on Marital Violence ● Introduction to Taipei Domestic Violence Protection Center Resources ● Role and Coping Skills for Accompanying Women Appearing in Court ● Sharing Types of Correction in Special Cases
Taipei Marital Violence Respondents counseling service. /129 persons	<ul style="list-style-type: none"> ● Relationships Workshop ● Parent-child Board Games Workshop ● Psychological Consultation ● Protective Social Worker's Story workshop 	<ul style="list-style-type: none"> ● Sexual Harassment Correction and Related Services ● Husband & Wife Interview Practice Skills ● Healing and Recovery from Sexual Trauma

New Taipei City Family Violence Protection Service /1,480 persons	A total of 345 activities were arranged throughout the year. and provided services 1, 513 times.	<ul style="list-style-type: none"> ● Identification and Handling of Critical Situations ● Group Motivation and Skills A total of 128 activities were arranged throughout the year, with 1, 315 persons participating.
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Office Operations

Application of Information Technology

This year, Taipei YWCA continued to advance its e-operating environment and procedural optimization to increase work efficiency and improve service quality.

Regarding the information systems: Updating of the electronic reporting system was completed in May, display and query page of daily activities was completed in June, venue schedule Web page was completed in July, e-accounting of electronic funds transfer was completed in September, Chain Store Payment System for kindergarten and tutoring classes was completed in October, and cloud computing of the human resources system was incorporated in December. In addition, the integration of attendance management, signature approval, and salary accounting enabled optimization of administration management efficiency.

Regarding the information Infrastructure: In order to provide more stable network services, the switching system and the Internet telephone facility were replaced in March, the e-mail system was converted into the Gmail service designed for non-profit organizations in August, and the Tingtao Camp Internet provider was changed in September.

Good Governance and Accountability

Honorable Recognition

Taipei YWCA's good governance achievements won Government praise as follows:

- Taipei City Government Praise--
Outstanding performance team for initiating public welfare and charitable and social educational undertakings .
- Ministry of Education Praise--
Outstanding performance team for initiating social education for public welfare.

Accountability

All activity funds used to publicize Taipei YWCA's ministry services, regardless of whether the funds are provided by public or private sector groups, or from individual donations, are processed according to the highest standards of organizational accountability. A donation receipt is issued, and a public notice of their tribute is made. Taipei YWCA upholds the highest principles of accountability, providing accurate and transparent accounting of income and expenses.

Hardware Maintenance

(1) Effective Use of Floor Space

In order to enhance service quality and to make more effective use of space, renovation of the Member's Center on the third floor was completed in late February, and renovations on the fourth floor and the eighth floor were completed in May. The fourth floor has now established an additional reading area for children and a waiting area for parents.

(2) Site Lease Service

- Lease of the ground floor to the tenant Taipei Fubon Bank ended, and 3 new tenants took over the lease starting in December. The ground floor is now divided between Medlight Co., Ltd., who opened a Wellcare pharmacy store, a Starbucks coffee shop, and a 7-Eleven convenience store.

- An online system for booking space was opened to public access in July, providing customers with a more diverse, convenient, and simplified bookings channel.

Statistics of Services & Programs 2015

YWCA Taipei

Department	Program	No. of Classes (Times Held)	No. of People served	Participants
YWCA Activities	YWCA Breakfast & Volunteer Certificate	2 Times	161	Member ,Volunteer, Staff & Public
	Members and Volunteers Joyfully Return "Home"	1 Time	120	
Religious Activities	Bible Study & World Prayer Day	9 Times	385	
	Festival Activities	4 Times	552	
Advocating Gender Equality and Seed Teacher Training	Community Advocacy	39 Times	1,259	public
	Seed Teacher Training Program & Film Symposium on Gender Issues	18 Times	785	
YWCA Nursery School	Childcare Services & Talent Classes	4 Classes	101	2-6 years
Jingmei Nursery School	Childcare Services	4 Classes	212	
New Taipei City Nursery School	Childcare Services	4 Classes	167	
Children & Youth Department	Volunteer Training	12 Times	129	16-24 years
	Winter & Summer Outdoor Camps	47 Times	2,151	6-12 years
	Winter & Summer Indoor Classes	47 Classes	1,284	7-12 years
	After-School (2Semesters & Talent Classes)	22 Classes	226	7-12 years
Continuing Studies	Art and Literary , Language , Singing, Craft & Fitness Classes (Rhythmic & Aerobic dance, Yoga, Folk dance)	222 Classes	1,192	Public
Community Service	Community Life Academy	840 Times	980	Women in 28 Communities
	Development Program	17 Times	418	Women & Public
	Out-reaching Social Service Program	73 Times	75	4NPOs
	Volunteer Training	24 Times	119	Volunteer

Senior Citizen Service	Health Promotion Activities	66 Times	209	60 years--
	Hot Meal Services (Twice a week)	66 Times	209	
	Interest Groups & Special Program	119 Times	1,186	
Taipei Wanhua Women and Family Service Centre	Case Management	#	121	Disadvantaged Women & Public
	Empowerment Program	74 Times	1,374	
	Second-hand Children's Clothes Market	16,138 pieces distributed , 11,238 pieces received		Community public
Taipei Marital Violence Protection Service	Case Management	#	1,042	Marital Violence Victims
	Empowerment Program	80 Times	88	Victims & Social Workers
The Marital Violence Respondent Counseling	Case Management	#	129	The Marital Violence Respondents
	Empowerment Program	69 Times	61	Respondents & Social Workers
New Taipei City Family Violence Protection Service	Case Management	#	1,480	Marital Violence Victims
	Empowerment Program	196 Times	199	Victims & Social Workers
Taipei Wanhua Women Centre & 3 Marital Violence Protection Service Centres	Training Program & Meeting	190 Times	32	Social Workers
Ting-tao Camp	Environmental Education Promotion:	116 Times	10,290	Member ,Volunteer & Public
	Friendship Community Activities:	10 Times	1,113	
	Food & Accommodation Services	57 Units	3,174	
YWCA Building	Site rental	3,557 Times	362 Units	
Total Amount (Site rental excepted)			31,023	

