Taipei YWCA Annual Report 2014

A Year of Further Spirited Advancement

2014 has been a year full of changes - changes in the economic environment, changes in the social environment, even the political environment has changed. In the midst of this changing environment Taipei YWCA also underwent change. There was a change in personnel--the Executive Director retired having rendered 43 years of meritorious service, and relinquished her post for her new successor; teams underwent change--integrating teams to provide services aimed at target groups; operational activities underwent change--increasing and focusing on specific services; most important of all, the direction Taipei YWCA is heading underwent adjustment for it to make a more unique specialized contribution.

In the midst of all these changes, Taipei YWCA took decisive steps and our sisters made concerted efforts to face these changes with the courage to orient themselves accordingly to endorse the direction Taipei YWCA is taking. We focused all our strength to carry on our uniqueness---female empowerment, which is Taipei YWCA's present and future first priority.

This year, we carried out local discussions on the issue of marital violence, and, drawing lessons from international experience, we held the 2nd International Forum on "Multi-Action Intervention Against Intimate Partner Violence." In addition, staff consensus training was held to strengthen the fostering of YWCA talent; and we further took charge of the government's new projects including advocating gender equality, Taipei City marital violence counterpart counseling services, and New

Taipei City marital violence counseling services. We also integrated outreach units and united them into more workable teams.

2014 has been a year full of energy and forcefulness, which, through everyone's efforts, allowed Taipei YWCA to establish its clear position. However, 2015 is going to be an even more important year, with Taipei YWCA committing itself to implement the goals it has set for itself, together making way for a year of further spirited advancement!

--- Amy Cheng, President of YWCA Taipei



Taipei YWCA Image Signboard

2014 Work Report

This year, the Taipei YWCA work underwent a number of changes, focusing its efforts on areas including the promotion of YWCA movement, empowerment programs, services, as well as office operations, integrating all the services and activities to unite towards a common goal-"Empowering Women, Leading Change." And, through the integration of visual images and Internet information technology, Taipei YWCA brought into full play the connective strength of all for everybody to see its spirit and mode. In particular, with respect to gender equality initiatives, Taipei YWCA continues to build on its past efforts, with the addition of close-knit development of new future projects, we believe Taipei YWCA can deliver an even greater impact!

Advocating Gender Equality and Seed Teacher Training

"The ultimate goal of gender equality is to respect and tolerate all differences." "Respect differences, tolerate diversity" is the core concept of Taipei YWCA's campaign vision. In June 2014, Taipei City Government commissioned Taipei YWCA with the project "Advocating Gender Equality and Seed Teacher Training" for a period of two and a half years, with the intention of endeavoring to establish Taipei City as a gender equality city.

1.Community Advocacy: Based mainly on the "Film Book Club," this program uses images and symbols to convey the impressions people have towards gender and for them to engage themselves in self-reflection. A total of 18 sessions were held between June and December, with 720 persons

participating.

2.Seed Teacher Training program: Based manly on gender book clubs and body workshops, this course, through discussions and theater games, allows participants to explore and become aware of the limitations of gender and body to heighten gender sensitivity. A total of 8 sessions were held between June and December, with 103 persons participating.



Workshop of Seed Teacher Training

3. Film Symposium on Gender Issues: On November 27,

Taipei YWCA organized the movie symposium "Gender Equality is A Kind of Love," with communities being Invited to a theater to watch a movie and participate in a discussion. A total of 190 persons participated.

Membership and Volunteer Activities

Taipei YWCA members and volunteers are the most important human resource of the Taipei YWCA movement. The annual focus of activities were as follows:

1. The Longest Breakfast

"The Longest Breakfast" was held on April 24, Taipei YWCA's Annual Day, with more than 60 members being invited to the seventh floor auditorium of Taipei YWCA to partake in a breakfast meal. During the meal, members exchanged and shared ideas on the theme "Cross-Generational Leadership."



Taipei YWCA 65th Anniversary Prayer

2. Taipei YWCA 65th Anniversary Prayer

On April 26, the Taipei YWCA 65th Anniversary Prayer was held in the Grace Baptist Church. Nearly 1000 members, volunteers, board members, and staff members gathered together to joyously celebrate a "Glorious Ensemble" of hymns, offering reverence and praise for God's grace.

3. Member Recruitment

Starting in July, 2013, members are divided into permanent members (membership fee is NT\$ 10,000), sponsor members (annual membership fee is NT\$ 500), and student members (annual membership fee is NT\$ 100). Students and volunteers who participate in activities are all encouraged to become official members.

Membership Statistics for 2014

| | Permanent Members | | | Sponsor Members | | | Student Members | | | Total | | |
|----------|-------------------|-------|--------|-----------------|-------|--------|-----------------|-------|--------|-------|-------|--------|
| Category | Male | Femal | Subtot | Male | Femal | Subtot | Male | Femal | Subtot | Male | Femal | Subtot |
| Age | Maie | e | al | Maie | e | al | Maie | e | al | Male | e | al |
| Subtotal | 14 | 351 | 365 | 18 | 1104 | 1122 | 998 | 2182 | 3180 | 1030 | 3647 | 4667 |

4. Volunteer Activities and Services

A Volunteer Certificate Award Ceremony was held in February, with a total of 85 persons participating, including board members, activity volunteers, and staff members. A general training course was held in May for new volunteers and staff members, with a total of 142 persons participating. There are presently close on 300 volunteers in Taipei YWCA, including 19 board member-decision maker volunteers and seven volunteer groups. A total of nearly 35,000 participation service hours were provided in 2014.

Religious Programs

In the love of Christ, combined with devotional actions, Taipei YWCA continued to publicize various religious ministries, with the hope that members and staff members are able to serve the people with Christ as our model in order to live a better life!

1. Routine Activities: The women's religious choir continued to proclaim God's love through hymns. Staff members attended Bible study classes and small fellowship groups, sharing their experiences regarding living by faith, and encouraging spiritual exchange. And volunteers and staff members attended morning prayer meetings, which continue to be the Taipei YWCA ministry watch.

2. Public Prayer Ministry:

(a) World Prayer Day: This was was held at the Church of Christ the King in Shihlin, Taipei on March 7. The theme was "Streams in the Desert," and around 140 persons participated, including Taipei YWCA's board members, staff members, and the Women's choir.
(b) World YMCA and YWCA United Common Prayer: This was held on November 15, and November 17-18. The theme was "Courage to Change Leadership," and a total of 406 persons participated.



Thanksgiving Day Children's Theater Performance

3. Festival Activities.

April saw the distribution of Easter eggs once more, sharing the message of the resurrection of Christ. Thanksgiving Day was held in November--a children's theater performance of "The Happy Prince" was staged, with the Morning Star Theater being . invited to give a performance that combined drama and magic to advocate character education. A total of 148 parents and children participated. On December 18, youth volunteers, women's choir members, and senior members headed for National Taiwan University Hospital to show their concern for women patients and their families and preach the Christmas gospel.

Environmental Education at Tingtao Camp

Tingtao Camp is Taipei YWCA's base of operations to publicize environmental conservation and outdoor recreation education. This year's focus was on the task of promoting environmental education, strengthening operating management, and improving service quality.

Environmental education was promoted through camps and community activities. Camp volunteers were trained to guide campers in establishing the concept of environmental protection and cultivating the right attitude towards life. Community activities included beach cleaning and tree planting in Chuangwei township in Yilan county in March, and beach cleaning activities in Toucheng in Yilan county in December, with a total of 230 members and residents participating. Eight activities involving community early childhood environmental education were organized throughout the year with a total of 120 people participating.

In addition to camp activities organized by Taipei YWCA, Tingtao Camp was also leased out to other groups, including schools, churches, public and private organizations. Tingtao Camp was leased out to a total of 55 organizations, and used by 3338 persons throughout the year.





Alliance Partners and Exchange of Resources

Environmental Education of Children

In order to expand the influence of the Taipei YWCA movement, we continued to establish partnerships and cooperation networks to promote the exchange and sharing of knowledge and skills.

Visiting foreign guests this year included: Seoul YWCA and the Secretary General of Papua New Guinea YWCA, foreign YWCA representatives who participated in Taipei YWCA's "International Forum on Multi-Action Intervention Against Intimate Partner Violence", Shanghai Magnolia Happy Home Family Service Agency, Women's General Association of Macau, and representatives from the YWCA of China.



Integrating Visual Image and Strengthening Med The Winter Quarterly Publication 2014

This year we especially reinforced integration of the visual image and strengthening of the media aspect of the entire Taipei YWCA to help publicize its services and activities, including fabrication of the Taipei YWCA image signboard, integration



Visitors of Representatives of "International Forum"

of the Taipei YWCA logo, design of the glass door stickers for the left entrance of the Taipei YWCA building, space beautification of the Taipei YWCA kindergarten, printing of the membership card holder, consolidating the design of posters and activity handbills, revising the quarterly publication, revising Taipei YWCA's official website, and strengthening management of Taipei YWCA's Facebook.

> **Empowerment Programs**

Empowerment of Young Women and High School Students



Continuing to cultivate the empowerment of young women and bringing their influence into full play have always been the focal point of YWCA operations

Beginning in March, a "Women's Culture Salon" was held every Saturday afternoon, and through discussions and sharing of ideas in a relaxed atmosphere, the predicament and development of women was explored from the standpoint of world culture. A total of six sessions were held, and 35 young women participated.

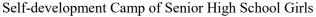
re Salon

In mid-April, young women volunteers assisted in planning and running a "Junior High School Students Global Perspective English Camp." The camp focused on development of global vision and English training. There were 30 participants from four junior high schools in Hualien including Fuyuan, Ruisui, Kuangfu, and Shoufong.

During the summer vacation, high school and junior high school students empowerment camps were organized, and incorporated issues on global perspective, leadership character, and gender equality, with young women serving as the activity counselors. The summer camps included a junior high school multicultural goodwill camp, junior high school girls science camp, senior high school diplomatic vanguard empowerment camp, and a high school girls self-development

empowerment camp. There were a total of four camps with a total of 128 persons participating

Junior High School Multicultural Goodwill Camp







Activities for Working Youth and Training Courses

Seminars, workshops, and singles fellowship activities were held, advancing the concept of gender equality in the community, strengthening interpersonal interaction between unmarried youth, and publicizing various continuing studies courses to enhance life skills and physical fitness.

- 1. Project Activities: Included a "Presentation and Expression Skills Seminar," "Process Painting-Female Growth Experience Workshop," and eight seminars on "Love Blueprint-Gender Equality Education." A total of 276 persons participated.
- 2. Unmarried Youth Fellowship Tea Party: "Reunion" unmarried youth fellowship tea parties were held on 30 occasions throughout the year, with a total of 828 persons participating.
- 3. Theme Courses and Seminars: Included a singing club, fitness dance, yoga, aerobics, arts, music, movies, wisdom lectures, language classes, home economics skills, and cooking classes. A total of 236 classes were held throughout the year, with 4,323 persons participating.

Youth Volunteer Training & Children and Adolescents Camp

Resting on the training and services of young college students, Taipei YWCA publicized children and adolescents outdoor camps and indoor programs. The camps adopted entertaining activities to shape the student's good character, broaden their knowledge and experience, perform exercises for health and physical fitness, and nurture good relationships.

The concept of nature conservation was also incorporated into the camp activities to guide students to be conscious of and cherish the environment. The students were motivated to create a better

environment through seaside ecological awareness, garbage classification, and garbage reduction. The empowerment of youth volunteers is a focal point of Taipei YWCA's operations. Every year college volunteers are recruited for training to serve as camp counselors. A total of nine training programs were conducted throughout the year, and included 21 sessions, with 120 old and new volunteers. A total of 523 students participated in the training. In mid-March, Tingtao Camp also organized the "Northern District College Team Camp," in which a total of 36 community teams from 12 colleges and 11 youth volunteers from Taipei YWCA participated.

A total of 43 classes of indoor courses were offered for children and adolescents during the summer vacation, with 600 persons attending. Outdoor camp themes included a nature camp, children's camp, sports camp, cooking camp, and a life challenges camp series. Among which, the "Children of New Taiwan Residents Growth Camp" and the "High Concern for Vulnerable Families Youth Summer Camp" were free camps for specific groups. A total of 39 camps were organized during the winter and summer vacations, with 1673 persons attending.





Children's Tutoring Classes

Taipei YWCA's tutoring classes provided after school student counseling services for elementary schoolchildren. And in addition to providing schoolwork guidance, English courses and talent activities were also arranged.

The classes placed importance on the cultivation of good character and life habits of schoolchildren, as well as fostering the right attitude towards learning. The hope is that schoolchildren, with appropriate after school counseling, can actively read and explore knowledge on their own, so as to be more capable of facing future challenges. 58 schoolchildren were enrolled in the first semester of this year, and 76 schoolchildren were enrolled in the second semester. 60 schoolchildren attended all-day classes during

the winter vacation, and the number of schoolchildren attending sumr classes reached 172.



Talent Class of Drumming

Nursery School Daycare Services

Quality child care services is a pressing need for busy working parents. The courses provided in the three nursery schools established by the Taipei YWCA are designed to incorporate gender education and character cultivation. The courses cultivate a respective and tolerant manner in children for them to become first-class junior citizens of the global village.



The Taipei YWCA Nursery School

The nursery school self-managed by Taipei YWCA is a city type nursery school, and has a total of 98 young students enrolled. In 2014, the government commissioned Ching-Mei nursery school was transformed into a nonprofit nursery school, and is now a community type nursery school. In addition to providing high-quality child care services, a Parenting Friendly Park is organized every Saturday, providing free participation for parents and children in the community. And every Monday the nursery school opens its outdoor play facilities to the public to enhance community

parent-child interaction. Among the 210 children within the nursery school, 37 are special young children or young children from disadvantaged families.

The New Taipei City Experimental Private nursery school for New Taipei City government employees is commissioned by the New Taipei City Government, and is entrusted with 167 sons and daughters of New Taipei City Government employees.



Family Activity

Services

Community Services for Women

The work of Taipei YWCA places the greatest importance on services for women, and is work that continues uninterrupted. Currently, Taipei YWCA offers "Community Life Academy" women's groups at 27 community locations, which are operated through the assistance of a caring team of 42 women volunteers. In addition, they also publicize program activities and outreach services.

(1) Community Life Academy Activities: These activities combine community resources with a view to give impetus to female growth activities. This year, the activities focused on gender equality and health issues, with the intention that women change starting from the individual, thereby influencing families and affecting society. 810 events were organized throughout the year, with a total of 885 women participating. Four community team training programs were held in 2014, with 258 team members participating in the training programs.

(2) Program Activities: Included 10 lectures on the growth of women, and seven National Taiwan Museum CEDAW lectures. A total of 902 persons participated. Training of caring group volunteers took place during the winter and summer vacations, with a total of 22 training sessions being organized. 8 training sessions for basic training and special training of volunteers were held, with a

total of 139 persons participating.

(3) Outreach Services Programs: In addition to community services, activities were also publicized in Chongsheng and Shuanglian Rehabilitation Centers, as well as Hongan and Gaode Elder Care and Rehabilitation Centers, with Caring Group Volunteers leading the activities. A total of 1266 service visits were provided throughout the year for 78 residents in care facilities.



Community Life Academy

Active Aging Services

A "Senior Service Station" offers the elderly a vibrant learning environment and place to interact. This year, the "Senior Service Station" was honored to receive appraisal as an excellent "Elderly Activities Model" from the Department of Social Welfare, Taipei City Government. The active aging volunteer group was also honored to receive a Diamond Award in recognition as an excellent volunteer team in Taipei City.



"Senior Service Station" Meal Service

With "Active Aging, Healthy Aging" as the goal, various programs and service activities were organized as follows:

- (1) Diverse Health Promotion Activities: Activities including meal services, birthday parties, festival activities. and telephone greeting service were organized every Thursday and Friday morning, from March to June and from September to December. A total of 104 elderly participated in the two weekly classes, and volunteers assisted in preparing the food for the meal services. A total of 66 sessions were arranged throughout the year, and 188 persons attended the meals. A total of 2.752 meals were served through this meal service.
- (2) Special Inter-generational Club Activities: Included the three clubs Tai Chi Chuan, music, and physical fitness, in addition to a a summer seniors arts growth group. 165 persons were serviced throughout the year. Inter-generational activities included a Happy Chinese New Year Friendship activity, Facebook posting-praises from grandparents and grandchildren, Seniors Talent Show,

Double Ninth Festival Inter-generational activity, movie appreciation club. and Toucheng beach cleaning. A total of 732 people participated in the 6 activities.

(3) Delegation Trips for Exchange Activities Outside Taipei YWCA: 7 trips were organized throughout the year, with a total of 281 persons participating. The delegation members participated in the 2014 National Active Seniors Healthy Exercise Contest and won "third place" in the wheelchair group.

Taipei Wanhua Women and Family Service Center

Taipei YWCA took charge of the Government owned, privately run Wanhua Women and Families Service Center, assisting in cases of single mothers and families in need of help, and publicizing family-centered preventive measures through program activities.

- 1. Servicing Individual Cases: Included case management and psychological counseling, as well as legal and welfare advice. This year, the Center provided services 3822 times for 124 cases.
- 2. Program Activities: Included single-parent families outdoor activities, parent-child board games, "My 3C children" parenting group, WOMEN'S STORY- women's group, alcohol abuse family life story group, weekend cinema, life caring trilogy, family life skills workshops, and volunteer

training activities. A total of 850 people benefited from the program activities.

3. Community Advocacy Program: Community residents are now provided with a space to relax and for parents to play with their children. The program includes providing parent-child books, a toy sharing play area, a second-hand clothes market, and parenting friendly park activities.



A Second-hand Clothes Market

Marital Violence Protection Services

"Violence Against Women" is a topic of particular concern for the YWCA around the globe. Early in 2011, Taipei City Government commissioned Taipei YWCA to undertake a "Marriage Violence Protection Service" program, providing services including case management and counseling, welfare and legal advice, psychological counseling, accompanying women when appearing in court, accompanying women when undergoing examination or questioning, drawing up safety plans, assisting in the petition of protection orders, and connecting with resources and referrals, as well as group program activities including facilitating effective communication, functioning of family, and repairing relationships, ... etc.

In April, 2014, Taipei YWCA undertook another government commissioned project - the marital violence counterpart counseling project, providing domestic violence counseling services for both parties concerned from the perspective of the family as an ecosystem to establish an optimal service model. In May, 2014. Taipei YWCA also undertook a New Taipei City Government commissioned project - the "Family Violence Protection Service" project.

This year, Taipei YWCA held the "2nd International forum on Multi-Action Intervention Against Intimate Partner Violence Protection Service" in the Chinese Culture University over the two days of September 25-26. In addition to domestic scholars and practitioners, Taipei YWCA also invited 12 delegates from overseas YWCAs, including Hong Kong, Japan, India, Palestine, Kenya, and Uganda. Close on 200 persons attended.

The "Domestic Violence Safety
Protection Network Plan" invited
members of the Domestic Violence
Prevention Network to meet together,
including police, health agencies, social
affairs agencies, shelter homes, experts
and scholars. Monthly meetings were
held to discuss high risk cases, put
forward risk assessments and effective
services, and assist in subsequent
development to reduce the risk of
repeat violence. 12 meetings were held
throughout the year. There were a total
number of 50 persons who participated
338 times.



"International Forum on Multi-Action Intervention Against Violence



Male Victims Support Group

| Service Organization | No. of cases / No. of times service provided | Program Activities | Professional Training of Community Volunteers |
|--|--|---|--|
| Taipei Marital Violence Protection Services | 1374 persons / 4726 sessions | Alcohol Abuse Family Story Group Parent-child Board Games Group | Boundaries Workshop community volunteers Record-Keeping Skills in Social Work |
| Taipei City Marital Violence Counterpart Counseling Services | 129 persons / 1491 sessions | Women Story Group Protective Community Volunteers Story Group Male Victims Support Group Battered Women's | Enneagram Basic Course Systems Thinking and Circular Questioning Basic Knowledge of Family Law Husband & Wife |
| New Taipei City Marital Violence Protection Services | 1159 persons / 8917 sessions | Psychological Support Group Growth Group for Children Witnessing Domestic Violence S8 sessions were arranged throughout the year, and persons were provided services 447 times. | Counseling Skills • Family Assessment Workshop ©There were a total of 175 sessions, and persons participated 1446 times. |

Office Operations

Hand over to New Executive Director

Executive Director Wang Ling-Long retired in March of this year, with the new Executive Director Wang Yong-Zong taking office on February 17.

Executive Director Wang Ling-Long has given 43 years of continuous service to Taipei YWCA. In a honorable retirement party held on March 21, the President of Taipei YWCA Cheng Hui-Ling awarded Ms. Wang Ling-Long with the YWCA triangle emblem in recognition of her long service, and represents the highest possible honor the YWCA can bestow on its members.

The newly appointed Executive Director Wang Yong-Zong is cheerfully confident and enthusiastic. After graduating from the Department of Law at National Taiwan University, she traveled to the United States to study for her MBA degree. Ms. Wang has over 30 years experiences working in Taiwan government agencies, domestic and international news, business administration, and finance. After taking up her position as Executive Director, she has propelled forward the entire Taipei YWCA team to achieve further breakthroughs, enhance service quality, and continue YWCA's mission to glorify God and benefit mankind.



The Current Executive Director Vicky Wang (left) & The Previous Executive Director Angela Wang (right)

Use of Information Technology

Taipei YWCA is effectively using information technology to promote ministry activities:

- 1. Incorporating a completely new ERP system, to enhance the finance function and integrate registration and site information.
- 2. Establishing a new official website, and completing the merging and adjusting of the internal network neighborhood folders.
- 3. Establishing a registration system, streamlining the registration process and integrating third-party payment to augment online payment function with stores and banks.
- 4. Progressively extending wireless network services of the Taipei YWCA building and Tingtao Camp to provide a more friendly online environment.

Good Governance and Accountability

Honorable Recognition

Taipei YWCA's good governance achievements won Government praise as follows:

- Taipei City Government Praise—
- 1. Outstanding performance team for initiating public welfare and charitable and social educational undertakings .
- 2. Taipei City policy "Elderly Activities Model" appraisal of excellence.
- 3. The 18th Taipei Excellent Volunteer Team Diamond Award--Senior Volunteers Team.
- Ministry of Justice Praise--Meritorious team for actively promoting the protection of victims of crime.



Senior Volunteers Team Won Diamond Award

Accountability

All activity funds used to publicize Taipei YWCA's ministry services, regardless of whether the funds are provided by public or private sector groups, or from individual donations, are processed according to the highest standards of organizational accountability. A donation receipt is issued, and a public notice of their tribute is made. Taipei YWCA upholds the highest principles of accountability, providing accurate and transparent accounting of income and expenses.

Statistics of Services & Programs 2014

YWCA Taipei

| Department | Department Program | | Number of People served | Participants | |
|---|--|-------------|----------------------------|--------------------|--|
| VIV.CA A Adinidian | YWCA Breakfast, Volunteer Certificate & Training | 6 Times | 427 | | |
| YWCA Activities | 65th Anniversary Thanksgiving Prayer | 1 Time | 1000 | Member ,Volunteer, | |
| TO 11 1 A 41 141 | Bible Study. World Prayer Day. | 6 Times | 520 | Staff & Public | |
| Religious Activities | Festival Activities | 4 Times | 1918 | | |
| Advanting Condon Equality | Community Advocacy | 18 Times | 720 | | |
| Advocating Gender Equality | Seed Teacher Training Program | 9 Times | 293 | public | |
| and Seed Teacher Training | &Film Symposium on Gender Issues | 9 Times | | | |
| YWCA Nursery School | Childcare Services & Talent Classes | 4 Classes | 98 | | |
| Jingmei Nursery School | Childcare Services | 4 Classes | 210 | 2-6 years | |
| New Taipei City Nursery School | Childcare Services | 4 Classes | 167 | 0 ,00 | |
| A Chan Cala a l | First & Second Semester & Talent Classes | 21 Classes | 169 | 7-12 years | |
| After-School | Summer & Winter Classes | 9 Classes | 232 | 7-12 years | |
| | Volunteer Training | 22 Times | 197 | 16-24 years | |
| Youth Department | Winter & Summer Outdoor Camps | 39 Times | 1673 | 6-12 years | |
| | Winter & Summer Indoor Classes | 43 Classes | 600 | 7-12 years | |
| X 7 XX 7 1 T F • • | Young Women Training Program | 6 Times | 35 | 18-30 years | |
| Young Women's Training | Winter & Summer Empowering Camps | 5 Times | 158 | 9-18 years | |
| V All | Theme Courses and Seminars | 13 Times | 144 | 20-50 years | |
| Young Adults | Indoor Tea Parties, Special Topic Parties | 30 Times | 828 | 24-50 years/Single | |
| Art and Literary, Language, Singing, Craft & Fitness Classes (Rhythmic & Aerobic dance, Yoga, Folk dance) | | 236 Classes | 900 | Public | |

| | Community Life Academy | 810 Times | 885 | Women in 27 Communities | |
|---|---------------------------------------|---|-----------|--|--|
| Community Service | Development Program | 51 Times | 764 | Women & Public | |
| | Out-reaching Social Service Program | 85 Times | 78 | 4NPOs | |
| | Health Promotion Activities | 66 Times | 197 | | |
| Senior Citizen Service | Hot Meal Services (Twice a week) | 66 Times | 188 | 60 years | |
| | Interest Groups | 133 Times | 1288 | | |
| | Case Management | | 659 | Disadvantaged Women | |
| Taipei Wanhua Women and | Empowerment Program | 74 Times | 681 | & Public | |
| Family Service Centre | Second-hand Children's Clothes Market | 13707 pieces distributed, 7575 pieces received | | Community public | |
| Taipei Marital Violence Protection Service Project | Case Management | | 1374 | Marital Violence Victims | |
| The Marital Violence Counterpart Counseling Project | Case Management | | 129 | The Marital Violence Counterparts | |
| New Taipei City Family | Case Management | | 1159 | Marital Violence Victims | |
| Violence Protection Service | | | 17 | Marital Violence Victims | |
| Taipei Wanhua Women Centre & 3 Marital Violence | Project Services- Supporting Group | 42 Times | 97 | Marital Violence Victims. & Social Workers | |
| Protection Service Centres | Training &Meeting | 205 Times | 90 | Social Workers | |
| Ting-tao Camp | p Food & Accommodation Services | | 3338 | Public | |
| YWCA Building | CA Building Site rental | | 275 Units | | |
| | Total Amount (Site rental excepted) | 2083 | 21233 | | |